

GUATEMALA

The Details and Q & A

I am so happy to have you join me on this once in a lifetime adventure! Please see the common questions and answers below and reach out if I can assist you in any other way at this time!

Is my deposit refundable? No, Your deposit is not refundable. It secures your spot and your choice of room and gets all the fabulous things for your trip booked in time for your arrival!

What is the cancelation policy?

- Cancellation is accepted prior to January 1st, 2022, minus the deposit.
- Private travel insurance is available from several companies for around \$200 and up, depending on the amount you want insured, and what you would like included. If you need assistance, I am happy to help.
 - This website will allow you to compare quotes from multiple companies.
 - <https://www.travelinsurance.com/>
- If you do not purchase travel insurance, and you need to cancel, I will evaluate emergencies on a case by case basis. Emergencies will include situations such as an injury that would not allow you to travel, or a death in the family. Traveler's insurance is highly recommended.
 - Under an approved emergency cancelation, I will make every effort to apply your funds towards a future retreat. Areas where I am unable to cancel your scheduled services, and will still be charged, will be deducted from the total.
 - If I am able to fill your spot, I will refund your money, minus the \$1000 non-refundable deposit. Every effort will be made to apply your deposit to a future retreat.
- If the retreat should be canceled or delayed for reasons out of my control, such as natural disasters, pandemics etc, and you do not have travel insurance, every effort will be made to apply your money to a future retreat.
- Please note that every international safety precaution will be taken. I traveled here alone and was very safe. I will be unable to accept a change of heart about the region of travel as a reason to cancel, unless it is covered by your traveler's insurance. Thank you for your understanding.

Is it safe for me to travel to Guatemala? Like all places in the world, there are unsafe areas in Guatemala, but you will not be visiting them! You will be very safe and secure in all of the areas we will be spending our time and will enjoy a gated community with security and private drivers. Guatemalan people are very friendly and welcoming and I know you will fall in love like I did!

What if I want to go on additional excursions or don't want to go on excursions at all? I am happy to customize your experience! If you prefer to stay behind and have an extra massage, no problem! If you want to use your free time to take an extra excursion, no problem! If you want a different excursion than suggested, no problem! Let's work together to make this unforgettable!

What if I need medical treatment while I am gone? Your best access to healthcare in Guatemala will be at a private hospital. My recommendation is to have a credit card with you and be prepared to pay at the time of service. You will be able to submit your bill to your private insurance for reimbursement when you return, however, they will not accept your insurance card. Hospitals do not cost nearly as much as American hospitals, and available care is excellent, so don't worry too much! You can also add on additional medical and dental insurance to your travel insurance policy if you like!

What should I pack? I'll send you a packing list, but generally speaking, less is more! You will find plenty of beautiful things to fill your bag with for the ride home!

How much spending money do I need? This really depends on how much shopping you want to do! All of your expenses are taken care of, so it's really just shopping! The trendier the place, the closer the prices are to American standards. That said, our money is worth more in Guatemala and you can easily pick up souvenirs for less than \$10.

Do I need a passport and a visa? You need a valid passport and it needs to be valid for at least 90 days after your arrival date to be safe. You do not need a visa. If you do not currently have a passport, I recommend starting the process ASAP. Wait times are extended due to COVID.

What are the COVID requirements? This will likely change multiple times before our trip and I will keep you updated, but for now...

- Vaccination is not required
- No COVID test required for entry to Guatemala if you are vaccinated
- COVID test required for entry into Guatemala if you are not vaccinated
- Re-entry into the US requires a COVID test. These can be done at the airport in Guatemala and are around \$25 US.